



Service Engineer - Training

Nel Hydrogen A/S. The company is currently 105 employees and expects to maintain a strong growth in the coming years. The organization is dynamic, and the culture is informal with flexibility as a key word. Nel Hydrogen is a frontrunner when it comes to the development of hydrogen fuel stations used for the refueling of hydrogen vehicles. The market for hydrogen stations will maintain its growth in the coming years, as large-scale production of hydrogen cars will be launched in the coming years. Nel Hydrogen has positioned itself as a global player for the rapidly growing hydrogen economy.

About the department and the position

NEL Hydrogen is developing and manufacturing complex products to which service and installation are not only critical to the business but are also essential tools for collecting information to support ongoing product improvement. As a Service Engineer in the Service Department, you will be responsible for the creation and maintenance of service documents. To ensure maintenance of a smooth service organization, you will manage the documents within a document management system. You will work closely with the Service Manager and your colleagues in the field, as well as with Product Management of Service and T&D. You will report directly to the Team Lead for Strategic Service Engineering and your place of work will be at the facility in Herning, Denmark. Around 50 travelling days per year must be expected. Main areas for trainings are Europe, the US and South Korea.

Your tasks will include:

- Create and update of service documentation such as training material, procedures, instructions, manuals, check lists and other templates
- Gather all information on latest product developments and field updates to ensure a high experience and quality within your training sessions
- Prepare and conduct training sessions with internal and external Engineers and Technicians
- Receive and process information of Product Management to prepare introduction of new products
- Trigger invoicing of trainings
- Support continuous process improvement within the global service organization

About you

You possess a relevant educational background and experience in Service Engineering and as Trainer. Experience with technical writing with focus on training documents, experience with working within established procedures, standards and codes and experience with document management systems and ERP systems are mandatory. It is also mandatory that you have high experience in training of Engineers and Technicians on complex machinery or in an engineering discipline.

Experience with service work in the oil and gas industry, or the like, where there are high demands on safety is an advantage. It will be beneficial if you have experience with construction, service and maintenance work at retail fueling sites and if you have experience in risk assessment methods.

You have a strong technical- and business-orientated mindset, are curious, and can quickly understand and explain complex technical systems. You are structured, innovative and very good in communication and training others. You are accurate, have a "hands-on" mentality and like to maintain large amounts of documents and data.

You excel at working independently and in teams, and you are experienced working in or with international organizations. You are highly skilled in both written and spoken English and Danish and if you have a second language like German it is an advantage.

Nel Hydrogen offers

You are offered an exciting job where you become part of the Service Department. You will work in an environment where change is part of everyday life and where you, with your experience and knowledge, will greatly affect the task.

Nel Hydrogen is situated in a completely new renovated building in Lind, Herning, Denmark and offers employees a wide range of benefits such as a good canteen, health insurance and massage.

Application & contact

Please send your application and CV – in English, as soon as possible to pro&co via the button "Søg stillingen". You can find pro&co through this [link](#). We are doing interviews on an ongoing basis.

Start-up in the position is as soon as possible.

If you would like further information about the position, please contact:
Kristian Reinevald – pro&co: +45 96 60 32 00

About Nel Hydrogen | www.nelhydrogen.com

Nel Hydrogen is a global, dedicated hydrogen company, delivering optimal solutions to produce, store and distribute hydrogen from renewable energy. The company serves industries, energy and gas companies with leading hydrogen technology. Since its foundation in 1927, Nel Hydrogen has had a proud history of development and continual improvement of hydrogen plants. The hydrogen solutions cover the entire value chain from hydrogen production technologies to manufacturing of hydrogen fueling stations, providing all fuel cell electric vehicles with the same fast fueling and long outreach as conventional vehicles have today.