

March 20, 2020


Dear customers, supply chain partners and shareholders,

On March 11, 2020, the World Health Organization (WHO) declared the novel coronavirus (COVID-19) an international pandemic. The number of infected people is increasing rapidly on a global scale, putting severe pressure on health systems in all countries where the pandemic outbreak is severe. Our thoughts are with those who are directly affected by this crisis, and with the brave health workers who are the true heroes of this crisis. However, each and every one of us has a responsibility during these challenging times, and I would therefore encourage you to do your part in helping to mitigate and contain the spread of the virus.

We have been following the situation closely and have implemented procedures and measures as recommended by the WHO, as well as national authorities in the locations we are represented. The safety and well-being of our employees, business partners and co-citizens remains our top priority, and we have adapted our work routines, and implemented several measures at our locations to reduce the risk of exposure and to maintain value creation. As the situation develops, we will adjust our operations accordingly, and provide updates on impacts the situation will have on our business.

On behalf of everyone in Nel, I thank you for your cooperation, dedication and flexibility in these unprecedented times. We hope you, your family, and colleagues continue to stay safe, and look forward to seeing you all again when we one day, in a hopefully not so distant future, return to a more normalized world.

Best regards,



Jon André Løkke
CEO