



QHSE Policy

At Nel Hydrogen US, we demonstrate our commitment to quality, safety, and environmental responsibility through our implementation of integrated management systems. Risks and opportunities for improvement, as well as environmental aspects, are identified and actively managed. We remain committed to legal and compliance obligations and other requirements while striving to improve continually in all areas by first understanding challenges, then stabilizing the operation, and ultimately improving. We stay on track by measuring and monitoring key performance indicators such as quality, delivery, supplier performance, production yields, effectiveness of service, safety, environmental improvements, and customer loyalty.

Safety is defined as proactively ensuring a safe and healthy work environment that mitigates the risk of workplace injuries through the development of procedures, consultation and participation of workers, and administration of associated training for employees while also ensuring the safety of our customers through robust product development processes and installation guidance. We are committed to eliminate hazards and reduce OH&S risks.

Quality is defined as achieving customer satisfaction through the timely delivery of defect free products and helpful services which fulfill customer requirements for performance and cost.

Environmental responsibility is defined as understanding how various environmental aspects of our R&D activities, product manufacturing, environmental operational performance at customer sites, as well as the services we provide, impact our surroundings so that issues can be mitigated. We remain open to feedback from our community and customers while providing an environmentally centered sales education. We are committed to protecting the environment, including prevention of pollution.

All of this is made possible by our Organizational Leadership Team which works to ensure adequate resources are available, promote a safety-first mindset, and foster continual improvement throughout the organization.

A stylized, handwritten signature in black ink, appearing to read "Tushar Ghuwalewala".

Tushar Ghuwalewala

Vice President, Operations - PEM

A handwritten signature in black ink, appearing to read "Blake D. Carter".

Blake D. Carter

Director, Quality and HSE



QHSE Policy

Posted Location

1. Board Room
2. Front Lobby Monitor
3. IT Breakout Area
4. Production Office (North exterior wall)
5. Training Room 1
6. Training Room 2
7. Quality Board
8. Intranet Home Page
9. Nel Hydrogen website
10. QWI1000
11. OWI1000
12. EWI1000